

Terms and Conditions SAS Nets

1. Fare Basis Code

		Contract Fares	
Travel April 1, 2011 and forward			
Service Class	Booking Class	Round Trip	One Way
Business Class	Z	ZSESKZ	ZOESKZ
Economy Extra Class	B	B**SESKB	B**OESKB
Economy Class	H	H**SESKH	H**OESKH
	Q	Q**SESKQ	Q**OESKQ
	V	V**SESKV	V**OESKV
	W	W**SESKW	W**OESKW
	K	K**SESKK	K**OESKK

2. Ticket Designator

Not Required

3. Tour Code

USQSNET

4. Plating and Ticket Stock

Valid SK stock (117) only.

5. Endorsement Requirement

"Nonref/nonendo/norrtg/SKonly"

6. Rule Application

- All travel must originate in the USA and Canada.
- Passenger names in the reservation must match passport.
- Full U.S. security information and requirements can be found at www.dhs.gov and/or www.tsa.gov. Full Canadian security information and requirements can be found at www.catsa-acsta.gc.gov.
- Fares and conditions are subject to change without prior notification.
- All applicable taxes must be collected and shown in the "fare calculations" and "tax" boxes.
- Tickets issued under this agreement are eligible for mileage accrual according to the rules and conditions of the individual frequent flyer program.
- Fares only applicable if purchased prior to departure.

Agents are required to issue Bulk Tickets (BT). In this case, the auditor's and office coupons show a dollar amount entered through the ticketing mask and the flight coupons and passenger receipt shows "BT". One of the following options must appear in the fare box of the auditor's coupon:

- o The applicable negotiated net fare.
- o The contractor's marked-up price.

7. One-Ways

One Way is permitted East Bound travel only.

8. Weekend Surcharges

Z class: Not applicable.

All other booking classes: Weekend surcharges are only applicable to European destinations.

Midweek (X)	Monday, Tuesday, Wednesday, Thursday
Weekend (W)	Friday, Saturday, Sunday

9. Minimum Stay

Z class: 7 days. Minimum stay may not be waived for any reason.

All other booking classes: Return travel from inbound transatlantic sector must commence no earlier than first Sunday after departure of the outbound sector. Minimum stay may not be waived for any reason.

10. Maximum Stay

Service Class	Booking Class	Maximum Stay
Business Class	Z	3 Months
Economy Extra Class	B	12 Months
Economy Class	H	12 Months
	Q	6 Months
	V	3 Months
	W	3 Months
	K	3 Months

Maximum stay may not be waived for any reason.

11. Flight Application

Transatlantic travel must be via SAS US gateways (EWR, ORD, IAD) on SAS operated and SAS designated flights only. When booking a partner carrier with an SK marketed flight number, the booking class corresponds to the first letter of the fare basis code. When booking a partner carrier on their operating flight number, go to www.sassalesinfo.com and click on Agents' Contract Support. Then choose either "North American Partner Booking Classes" or "European Partner Booking Classes" as needed. Auto-pricing will not work if partner carriers are booked incorrectly.

In connection with SAS transatlantic services:

- Domestic / Trans-border feed to SAS US Gateways is permitted on UA / CO / AS / AC except as follows:
 - United Airlines flight numbers UA1000-5649, UA8100-9299 and UA9435-9999 not permitted.
 - Continental Airlines flight numbers CO3500-5499, 6000-8634 and 8831-9999 not permitted.
 - Travel is permitted on AS via SEA; check routing string. Auto-pricing is required.

12. Advanced Purchase & Ticketing Requirements

- Payment by credit card is permitted. For credit card payment, the amount charged against the credit card transaction cannot include a markup greater than:

35% of the contracted fare, exclusive of taxes and fees in Low Season.
 25% of the contracted fare, exclusive of taxes and fees in all other Seasons.
 25% for all-year fares (fares without seasonality).

Accounts that do not comply with these conditions will be subject to a penalty invoice collecting an amount equal to the amount of commission claimed over the Credit Card Cap.

- GK ticketing is not permitted.
- Open returns are not permitted.
- Reservations are required for all sectors. Waitlists, open segments, and/or open returns are not permitted.
- Reservations for the entire journey must be confirmed (HK) prior to ticketing.
- Reservations must be booked from available inventory. Alternate booking classes will not be converted.
- In order to avoid auto-generated ADMs, always book from origin to final destination; never book segment by segment. Misuse of city-pair reservations is subject to penalty and cancellation.
- Fare Break and Embedded Surface Sectors are not permitted on the Fare Component.
- For group travel, contact group department for an ad hoc fare quote.
- Upgrade certificates in conjunction with this ticket are not permitted.

Time of Reservation relative to departure	Ticketing Requirements (whichever restriction comes first)
Once Reservation is made	7 days after reservation or 7 days before departure
Reservation within 7 days of departure	72 hours after reservation or 72 hours prior to departure
Reservation within 72 hours of departure	Immediate ticketing is required.
Exception for Z Class: May not be booked and ticketed within 21 days of departure.	

To authenticate that the passenger is indeed ticketed, ticket numbers must be entered in to the PNR.

- The following automatic notifications are acceptable: TKNA, FHA, TKNE, and FHE.
- The following manual notifications are acceptable: TKNM and FHM.

13. Stopovers

One Stopover utilizes one transfer.

Stopovers allowed at transfer points in IATA Areas TC 1 or TC 2 as follows:
 2 Stopovers permitted - 1 in each direction at USD 50.

14. Transfers

Within/Between U.S.A./Canada: two transfers are permitted in each direction.
 Within Area 2: two transfers are permitted in each direction.

15. Combinations

End-on-end not permitted.

Round trip/Circle trip/single open jaw fares may be combined on a half round trip basis.

Double open jaw not permitted.

Unless otherwise specified, Master and Sale booking classes may be combined on a half round trip basis within this contract.

16. Changes, Cancellations, and Account Responsibilities

Z Class: Change of dates is permitted before & after departure at \$300 per change.

All other Classes: Change of dates is permitted before & after departure at \$250 per change.

Changes must be made prior to the date of the originally scheduled flight. As a result of the change in travel dates, any and all additional charges such as weekend surcharges, fees, taxes, increase in fare level, etc., MUST also be collected. The applicable seasonality of the new outbound segment must be observed. If the change is not made prior to the original scheduled flight as shown on the affected flight coupon, the ticket has no value.

Z Class: Cancellation charge before departure is \$300.

All other Classes: Cancellation charge before departure is \$250.

After departure: the ticket is completely non-refundable. No show = no refund. At any time: the unused portion of the ticket is refundable in the event of death or hospitalization of passenger or member of passenger's immediate family or travel companion. See www.sassalesInfo.com for procedure and documentation requirements.

Refunds and Reissues will only be done through the issuing agency. Reservations, where applicable, must be cancelled prior to the outbound departure date and refunds must be processed within 90 days of a cancelled reservation or debit memos may result.

Agent commission of fees and penalties is limited to 25% of the applicable charge.

Account Responsibilities that the Contracted Account accepts as their sole responsibility includes but is not limited to:

1. Advising passengers of the fare conditions.
2. Advising passengers of the correct visa requirements for all ticketed points.
3. Advising passengers of schedule changes and flight irregularities.
4. Advising passengers of TSA and ESTA regulations.
5. Collecting all applicable fees, surcharges, taxes, P.F.C.s and government charges.
6. Facilitating all Refunds and Reissues as necessary.

Infractions may result in contract cancellation.

17. Children and Infants

- SAS defines children as 2 through 11 and infants as under 2 for the purpose of pricing.
- Children & Infants occupying a seat are charged 75% of the round trip adult net fare.
- Infants not occupying a seat are charged 10% of the applicable adult net fare.
- Infants who reach their 2nd birthday after the journey has begun will be charged one half of the infant's fare and one half of the children's fare prior to departure.
- There can be a maximum of one infant per adult net fare.
- Children/Infant discounts apply to charges/surcharges/cancellations/rebooking fees.
- The mandatory fare basis codes suffix for infants and children are "IN" and "CH" respectively.
- An Unaccompanied Minor is permitted at the adult fare, and the fare basis code will be shown as an adult ticket. Additional handling fees apply.

18. Fuel Surcharge

In addition to any government-mandated taxes or fees, an SAS fuel/insurance surcharge may also be assessed. The fuel surcharge amounts applicable to each sector will be added together and shown as a total amount in the Taxes, Fees and Charges field of the ticket. Surcharges are not to be included in the fare for purposes of determining the amount of a discount. Please see www.SASSalesInfo.com and follow path Start Page / Campaigns and Fares / Taxes and Surcharges for more information.

19. Other

For booking classes other than those specified above, use retail fares and conditions.

20. Pricing and Distribution

Go to www.sassalesinfo.com and click on Agents' Contract Support. See "Display and Auto Price SAS Private Fares" for current information.

All net fares will be electronically distributed into the individual GDS systems and may be seen by using GDS private fare entries or by using private fare auto-pricing entries as shown below. Fares are identified by fare basis codes in paragraph 1.

Agent is responsible for auto-pricing and storing the fare on the day the booking is made. Itineraries which do not contain a stored fare are subject to the applicable fare on the day of ticket issuance. Any changes to the itinerary prior to ticketing require the revised fare to be stored at the time of change. As stated in paragraph 12, A 7 day ticketing requirement applies from the time of original booking. All attached restrictions and conditions must be followed.

Should these fares not appear in your system, verify that the *Eligible ARC IATA Agents* portion of our mutual contract is accurate. If not, please contact your SAS Sales Manager or SAS Assistant Sales Manager on this document with the corrections needed. Agent is responsible to keep SAS current with new and cancelled distribution addresses for applicable GDS display and auto-pricing.

For PNR's which do not auto-price, please go to SASSalesinfo.com and look under *Agent's Contract Support*. Fill out the form *Leisure Channels Private Fare Error Report* and send it to your SAS Sales Manager or SAS Assistant Sales Manager supporting this contract.

21. Seasonality

Go to www.sassalesinfo.com and click on Agents' Contract Support. See "Contract Seasonality" for current information.

End Terms and Conditions Consolidator